

Pricelist of T-Mobile

Detail pricelist of standard, supplementary and value added services of T-Mobile

Pricelist with VAT included

Valid from 01.09.2010

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Prepaid Offer

1. Information, Rules and conditions regarding prepaid customers

- This pricelist refers to prices for traffic towards national networks and international calls while the customer is within the T-Mobile network range. Roaming traffic prices are stated in a separate Roaming pricelist.
- A prepaid customer status is assigned to persons who have purchased a CD box or a Prepaid package with a mobile handset (including CD box). The basic information regarding the new customer is filled-in in the prepaid card which serves as an identification document for the prepaid customer. The CD box price, as well as the amount of the initial value sum which it contains is listed in the T-Mobile Pricelist, while prepaid package prices are variable depending on the mobile handset and are publicly available in POS, as well as on the T-Mobile web site.
- The prepaid subscriber connection is performed by activating the subscriber line via the SIM card issued to the subscriber and carrying a specific subscriber number. This is performed after the applicant has paid the subscriber line fee, has concluded a subscriber contract or has signed another document for subscriber line activation. By activating the subscriber line, access to the public mobile telephone network services is provided and the payment obligation for the monthly subscription fee and other expenses relating to the subscription commences.
- After fulfilling all above cited conditions, the subscriber is entitled to use the standard services provided by T-Mobile in line with the selected tariff model, for the prices as published in the T-Mobile pricelist. The subscriber may use the supplementary and value added services, or cancel their use, in a manner and under the conditions previously established and published by T-Mobile.
- Change of the tariff model used by the subscriber, as well as the deactivation of the selected communication services is performed electronically by the subscriber him/herself, or in any T-Mobile shop.
- The subscriber may request change of the tariff model only once per month.
- There are eight prepaid tariff models, designed for eight different categories of users (Easy Talk, Easy SMS, Shema, Day & Night, Three, Mobi Hit Prepaid and Maks).
- The charging increment in Shema, Day & Night, and Three tariff models is on 10 sec (10/10). In Easy Talk, Easy SMS, Easy Internet, Mobi Hit Prepaid and Maks tariff models the tariff increment is per second after the first minute of the call (60/1).
- My Circle service is available for the users of Easy Talk, Easy SMS, Easy Internet, Shema, Day & Night, Three and for Mobi Hit Prepaid. The subscribers are able to select up to 3 numbers in their circle. Voice services and SMS messages to numbers in My Circle are charged at discounted prices.
- The prepaid account recharging is done by reloading a voucher via the free of charge number 1234. Voucher prices are stated in the T-Mobile Pricelist.
- Three different vouchers with value of 500, 900 and 2000 mkd are available as paper vouchers
- E-recharging – E-vouchers, eight different E-vouchers with values of 100, 150, 200, 250, 300, 590, 900, and 2.000 mkd are available. The vouchers are commercially communicated with VAT included.
- After the voucher validity period expiration, the subscriber can not initiate or receive calls in a period of 3 months, during which time he/she may recharge his/her prepaid bill with a new value card. If after the expiration of this 3-month period the subscriber has still not reached his/her account, the next 3 months when reloading, the subscriber will have to pay additional 710 MKD (VAT included), for which he receives 600 denars on his/her account, possibility for initiating and receiving calls, 12 months validity period and retaining his/her current calling number. If not, the subscriber number shall be taken and the subscriber contract shall be considered terminated.
- In case of disconnection (deactivation) of the subscriber, the old calling number shall not be assigned to another subscriber for a period of at least 6 months as of the day of disconnection (deactivation) of the number.
- Prices are stated with VAT included (18%), except otherwise stated. For calls, prices refer to a minute conversation.
- T-Mobile retains the right to determine, change and amend its public communication services prices, which shall be published in the T-Mobile pricelist prior to their enforcement.

1.1. Connection fee

The CD box contains a SIM card and 600 MKD voucher with a price of 690 MKD.

Each new prepaid package has an active SIM period of 360 days, as of the date of SIM card activation.

1.2. Standard package

The below listed services are included in the standard package, when the prepaid line is activated:

STANDARD SERVICES	FEE
Telephony	Free of charge
Video calls	Free of charge
Sending SMS	Free of charge
Receiving SMS	Free of charge
Maily - Voicemail	Free of charge
"You are free to dial"	Free of charge
MMS	Free of charge
GPRS	Free of charge
GPRS – Internet	Free of charge
Fast mobile internet	Free of charge
Barring GPRS	Free of charge

2. Prepaid tariffs

2.1. Easy Talk, Easy SMS and Easy Internet

With Easy Talk the customers can talk to their closest in My Circle for a price of only 1,8 mkd./min. In the night period and 7,7 mkd./min. During the rest of the day. Further more, the price for calls towards all T-Mobile customers is only 8,9 mkd./min during the entire day and night.

Easy SMS enables the users to send SMS messages for only 3 mkd towards all networks.

With Easy Internet the customers can use mobile internet starting from 3 MKD/1 MB.

	Easy Talk
Calls towards T-Mobile	8,9
Calls towards other networks	11,3
Calls towards My Circle	7,7
Calls towards My Circle (night off-peak)	1,8
SMS to all national networks	5,8
MMS	15

	Easy SMS
Calls towards all national networks	11.7
Calls towards My Circle	8.2
SMS to all national networks	3
MMS	10

	Easy Internet
Calls towards T-Mobile	16,6
Calls towards other networks	16,6
Calls towards My Circle	12,4
SMS	5,9
MMS	15
Internet	3

2.2. Price for common zones per tariff model

Destination		Shema	Day & Night	Three	Mobi Hit Prepaid	Maks
Calls towards T-Mobile	Peak tariff	27,2	23,6	28,4	16,6	18,9
	Off peak tariff	10,7		16,6	8,3	
	Super off peak tariff	/	/	9,5	/	/
	Night off peak tariff	/	/	/	3,6	/
Calls towards the fixed network	Peak tariff	28,4	23,6	29,5	16,6	18,9
	Off peak tariff	14,2		17,7	8,3	
	Super off peak tariff	/	/	11,8	/	/
	Night off peak tariff	/	/	/	3,6	/
Calls towards other national mobile networks	Peak tariff	29,5	26	31,9	20,1	22,5
	Off peak tariff	16,6		18,9	11,8	
	Super off peak tariff	/	/	14,2	/	/
	Night off peak tariff	/	/	/	9,5	/

2.3. Talk cheapest – My Circle for Prepaid

My circle service enables to the prepaid customers to talk and send SMS messages for a discounted price towards:

- 3 numbers from the T-Mobile network or
- 2 numbers from the T-Mobile network and 1 number from the fixed network.

Free of charge activation of the service by calling 122 (IVR). Numbers within My Circle may be changed once every 30 days. Activation of the service via SMS is free.

The calls towards Easy Talk, Easy SMS, Easy Internet, Mobi Hit Prepaid tariff model are charged per second after the 1st minute (60/1), while in the other tariff models the first minute charging is performed on 30 seconds and than on 10 seconds(30/30/10)

My Circle	Easy Talk	Mobi Hit Prepaid	Easy SMS	Shema, Day & Night, Three	Easy Internet
Peak tariff	7,7	7,1	8,2	7,1	12,4
Off peak tariff					
Super off peak tariff					
Night tariff	1,8	3,6	3	3,6	5,9
SMS message	5,8	3,6			

2.4. Free Calls to My Circle - Become closer with the numbers of My Circle

"Free Calls to My Circle" is an offer within the service My Circle, and is applicable for all subscribers that have activated the My Circle service.

With the special service, "Free Calls to My Circle" for only 236 denars monthly customers receive 200 minutes conversation towards the numbers in My Circle. After the end of the month, the service can be activated again and the subscriber can enjoy in the long conversations towards the chosen numbers from My Circle. The Service "Free Calls to My Circle" can be activated by:

- Dialling the toll free number **070 140 400** and choosing 1 for activation
- By sending SMS with the content **KRUG500** on the same number

2.5. Weekend Calls – Best Weekend offer

"Weekend Calls" is an offer valid for all Prepaid customers.

With the special service, "Weekend Calls" for only 120 denars monthly customers receive 100 minutes that can be used during 4 consecutive weekends for calls towards T-Mobile and Fix customers. After the end of the month, the service can be activated.

The Service "Weekend Calls" can be activated by calling the toll free number **070 14 26 14**

2.6. Recharge and win

The service "Recharge and win" is an offer valid for subscribers of Easy Talk and Easy SMS.

All Easy Talk subscribers that recharge their account with a voucher of minimum 150 denars shall get 50 free weekend minutes for calls to all T-Mobile subscribers, that can be used in the following weekend.

All Easy SMS subscribers that recharge their account with a voucher of minimum 150 denars shall get 150 free SMS that can be used in the next week towards all T-Mobile subscribers.

2.7. Prepaid BlackBerry Mail offer

Blackberry Mail services		
Name of the service	Price	Bundled traffic
BlackBerry S	530 mkd	300 MB
BlackBerry L	700 mkd	1 GB

Basic characteristics of the prepaid BlackBerry offer:

- The validity of the BlackBerry Mail service is 30 days
- On the day of the expiry of the BlackBerry Mail service, if the customer has enough credit on his account, the subscription for the BlackBerry Mail service shall be automatically renewed, for which the subscribers shall be notified by SMS. If the customer doesn't have enough credit on his account, the BlackBerry service shall be deactivated and the customer shall be notified by SMS.
- The bundled Internet traffic can be used through the BlackBerry.net APN and the Internet APN in the T-Mobile network
- After the bundled traffic is spent, the additional Internet traffic shall be charged according to the tariff model of the subscriber
- The bundled traffic is valid only while the customer is in Macedonia
- The charging interval of the internet traffic is according to the tariff model of the subscriber

2.8. Prices for data transfer

SERVICE	FEE
Data transfer (asynchronous 9600 bps) to national networks/ WAP	7,1 MKD / min
SMS (for Shema, Day & Night, Three, Mobi Hit Prepaid, Easy Internet)	5,9 MKD / message
SMS towards my Circle (for Shema, Day & Night, Three, Mobi Hit Prepaid)	3,6 MKD/ message
SMS (for Easy Talk)	5,8 MKD / message
SMS (for Easy SMS)	3 MKD / message
SMS towards International zones (only for Maks)	10,6 MKD /SMS
SMS towards International zones (for Easy Talk and Easy SMS)	7 MKD /SMS
GPRS (wap)	3,6 MKD/100KB + set up fee 3,6 MKD
Mobile Internet (for Easy Talk, Easy SMS)	20 MKD/ 1 MB
Mobile Internet (for Shema, Day&Night, Mobi Hit Prepaid, Max)	23,6 MKD /1MB
Mobile Internet (for Easy Internet)	3 MKD/1MB
MMS (for Easy Talk, Easy Internet)	15 MKD/ MMS
MMS (for Shema, Day&Night, Mobi Hit Prepaid, Max)	17,7 MKD/ MMS
MMS (for Easy SMS)	10 MKD/ MMS
MMS towards international zones (for Easy Talk, Easy SMS, Easy Internet)	40 MKD/ MMS
MMS towards international zones (for Shema, Day&Night, Mobi Hit Prepaid, Max)	41,3 MKD/ MMS

The maximum single text message size is 1120 bits, which transferred into characters is either 160 7-bit characters of the Latin alphabet (including the spaces) or 70 16-bit characters of non-Latin alphabet (including the spaces).

2.9. Price for video calls

DESTINATION		Easy Talk	Easy SMS	Easy Internet	Shema	Day & Night	Three	Mobi Hit Prepaid	Max
Calls towards T-Mobile	Peak tariff	21,9	23,6	23,6	27,2	23,6	28,4	23,6	23,6
	Off peak tariff	21,9	23,6	23,6	23,6		23,6	21,3	
	Super off peak tariff	/	/	/	/	/	21,3	/	/
	Night off peak tariff	21,9	23,6	23,6	/	/	/	11,8	/
Calls towards T-Mobile Fix	Peak tariff	23,6	23,6	23,6	28,4	23,6	29,5	23,6	23,6
	Off peak tariff	23,6	23,6	23,6	23,6		23,6	21,3	
	Super off peak tariff	/	/	/	/	/	21,5	/	/
	Night off peak tariff	23,6	23,6	23,6	/	/	/	11,8	/
Calls towards My Circle	Peak tariff	20,7	19,5	23,6	17,7	17,7	17,7	17,7	/
	Off peak tariff	20,7	19,5	23,6	17,7		17,7	17,7	
	Super off peak tariff	/	/	/	/	/	/	/	/
	Night off peak tariff	20,7	12,4	23,6	/	/	/	11,8	/
Calls towards other national networks	All day	/	/	/	/	/	/	/	/

The charging interval is the same as for voice calls.

2.10. Supplementary services

SUPPLEMENTARY SERVICES	FEE
Diverting (unconditional)	Free of charge
Diverting (no replay, busy line, unreachable)	Free of charge
Call on wait	Free of charge
Call on hold	Free of charge
Calling line ID presentation (CLIP)	Free of charge
Calling line ID hidden-unconditional (CLIR)	Free of charge
Conference call	Free of charge
Restriction of incoming calls	Free of charge
Restriction of incoming calls outside national territory	Free of charge
Restriction of outgoing calls	Free of charge
Restriction of outgoing international calls	Free of charge
Restriction of outgoing international calls outside national territory except for Macedonia	Free of charge
Calling line restriction (SOCLIR)	Free of charge

2.11. Other Services

OTHER SERVICES	FEE
SIM card change	159
Roaming,	Free of charge
Change of ownership	Free of charge
SIM card de-blocking	Free of charge
Recharging prepaid account	Free of charge
Prepaid account status check	5 MKD/call
Change of the subscriber's address	Free of charge
Re-activation fee	710 MKD. (with VAT included and 600mkd airtime included)
SMS bank account information	5,9 MKD/SMS
Permit for using M-payment	Free of charge
Number portability	236

2.12. Emergency calls

NUMBER	DESTINATION – DESCRIPTION	FEE
192	Police	Free of charge
193	Fire brigade	Free of charge
194	Emergency ambulance	Free of charge
195	Centre for information and urgent matters	Free of charge
197	Customs	Free of charge
198	Ministry of finance – Public revenues office	Free of charge
199	Ministry of internal affairs	Free of charge
196	Auto Moto Association of Macedonia	Same as for a calls within the T-Mobile network, depending on the subscriber's tariff model

2.13. Calls to other numbers

NUMBER	DESTINATION – DESCRIPTION	FEE
1234	Recharging prepaid account	Free of charge
1235	Prepaid account status	5,9 MKD / call
122	Call centre (talking to an operator)*	3,54 MKD / min
122	Voice mail	Free of charge
125	Voice mail – Maily	Free of charge
070 1414	t-zones-voice mail services	5,9 MKD/per content

*The charging increment is the same as the interval from the tariff model of the subscriber

2.14. Charging increments

- Charging calls in Shema, Day & Night, Three tariff models is performed at 10 second intervals (10/10 sec);
- The charging increment in Easy Talk, Easy SMS, Easy Internet, Mobi Hit Prepaid and in Maks is 1 second after the first minute (60/1 sec);
- This charging increment is also valid for voice and video calls to all national and international zones, except for calls towards My Circle.

2.15. Additional Information valid only for Maks tariff model

- For calls towards T-Mobile and fixed network only the first three minutes of each call shall be charged. The remaining of the call, up to the 60th minute, will be free of charge. After the 60th minute, the call will be charged according to the existing tariffs.
- For calls towards other zones charging shall be performed for every established minute of usage according to the tariff increment

Charging of the new TM (for calls towards T-Mobile and fixed network)

Call duration for calls to T-Mobile and fixed network						
1 min	2 min	3 min	up to 60th minute			61 min
Charged		FREE OF CHARGE / 0 MKD			62 min	63 min.....
					Charged	

2.16. Period

- For Shema, Day & Night and Maks
 - **Peak Period:** Monday – Saturday 08:00 – 20:00
 - **Off peak period:** Monday – Saturday 20:00 – 08:00, all day long on Sundays and national holidays
- For Three
 - **Peak Period:** Monday – Saturday 08:00 – 20:00
 - **Off peak period:** Monday – Saturday 20:00 – 08:00, all day long on Sundays and national holidays
 - **Super off peak period:** – customers can select one of the following periods:
 - **1. Period:** from 09:00 – 12:00 or
 - **2. Period:** from 15:00 – 18:00
 by sending an SMS message with the content PERIOD 1 or PERIOD 2 respectively, to the 070 142 510 number. A period may be selected at most once during one calendar month.
- For Mobi Hit Prepaid
 - **Peak Period:** Monday – Saturday 08:00 – 20:00
 - **Off peak period:** Monday – Saturday 20:00 – 08:00, all day long on Sundays and national holidays
 - **Night period:** Monday – Saturday 22:00 – 06:00
- For Easy Talk, Easy SMS and Easy Internet
 - **Peak Period:** Monday – Saturday 08:00 – 20:00
 - **Off peak period:** Monday – Saturday 20:00h – 22:00h and Monday – Saturday 06:00h – 08:00h, Sunday 06:00 – 22:00h and National holidays 06:00 – 22:00h.
 - **Night period:** Every day 22:00 – 06:00

2.17. International prices / zones

Prices for calls towards international zones

INTERNATIONAL ZONES	MKD / min
International Zone 1	33,1
International Zone 2	44,9
International Zone 3	54,3
International Zone 4	68,5
International Zone 5	70,8
International Zone 6	76,7
International Zone 7	141,6
Satellite zone 1	177
Satellite zone 2	271,4
Satellite zone 3	472
Satellite zone 4	590

Zones (Distribution of destinations by zone)

- **International Zone 1** Albania, Greece, Bulgaria, Serbia, Monte Negro
- **International Zone 2** Hungary, Romania, Turkey, Kosovo (mobile operator Vala), USA, Canada
- **International Zone 3** Austria, Algeria, Argentina, Aermenia, Australia, Belarus, Bosnia, Brazil, Chile, China, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Finland, France, Georgia, Germany, Hong-Kong, India, Ireland, Israel, Italy, Japan, Kazakhstan, Kuwait, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mexico, Moldova, New Zealand, Norway, Poland, Portugal, Puerto-Rico, Russia, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine.
- **International Zone 4** American Virgin Islands, Angola, Bahamas, Belgium, Bolivia, Benin, Bangladesh, British Virgin Islands, Brunei, Burkina Faso, Central African Republic, Colombia, Congo, Costa Rica, Dominican Republic, Ecuador, El Salvador, Estonia, Gabon, Gambia, Ghana, Great Britain, Guam, Guatemala, Guinea, Honduras, Indonesia, Iran, Iraq, Ivory Coast, Jordan, Kenya, Kyrgyzstan, Lebanon, Libya, Madagascar, Malawi, Malaysia, Maldives, Mali, Mauritania, Mauritius, Morocco, Nicaragua, Mozambique, Netherlands, Niger, Nigeria, Oman, Panama, Paraguay, Peru, Philippines, Saudi Arabia, Singapore, South Africa, South Korea, Sri Lanka, Sudan, Syria, Taiwan, Tajikistan, Thailand, Tunisia, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Yemen, Zambia, Zimbabwe.
- **International Zone 5** Anguilla, Antigua and Barbuda, Aruba, Azerbaijan, Barbados, Belize, Bermuda, Bhutan, Botswana, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Chad, Cuba, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, French Polynesia, Grenada, Jamaica, Laos, Lesotho, Mongolia, Namibia, Pakistan, Qatar, Rwanda, Saint Kitts and Nevis, Senegal, Seychelles, Sierra Leone, St. Lucia, St. Pierre and Miquelon, St. Vincent and Grenadines, Swaziland, Tanzania, Togo, Trinidad and Tobago, Vietnam, Zaire.
- **International Zone 6** Afghanistan, American Samoa, Antilles, Ascension, Australian extensions, Falklands, Fiji, French Guiana, Greenland, Guinea Bissau, Guyana, Haiti, Liberia, Macau, Marshall Islands, Martinique, Mayotte, Montserrat, Myanmar, Nepal, New Caledonia, North Korea, Palau, Reunion, Saint Helena, Somalia, Suriname, Tonga, Turks Islands, Western Samoa.
- **International Zone 7** Andorra, Cook Islands, Diego Garcia, East Timor, Faeroe Islands, Gibraltar, Iceland, Kiribati, Micronesia, Nauru, Niue, Papua New Guinea, Sao Tome & Principe, Solomon Islands, Tokelau, Tuvalu, Vanuatu, Wallis and Futuna.

Satellite zone 1 - THURAYA + 8816, + 8817
 Satelite zone 2 - IRIDIUM + 88216
 Satelite zone 3 - INMARSAT + 871, + 872, +873, +874
 Satelite zone 4 - GLOBALSTAR + 8818, + 8819

3. Vouchers

Characteristics of Prepaid vouchers

Value of vouchers (with VAT) (mkd)	Value without VAT	Duration	Disconnection period	Re-connection period
100	84,75	7 days	90 days	90 days
150	127,12	7 days	90 days	90 days
200	169,49	30 days	90 days	90 days
250	211,86	30 days	90 days	90 days
300	254,24	30 days	90 days	90 days
590	500	180 days	90 days	90 days
900	762,71	360 days	90 days	90 days
2000	1694,92	500 days	90 days	90 days

The values of the prepaid vouchers are communicated with VAT included

4. Web'n'Walk Packages for prepaid

T-Mobile offers 3 Web'n'Walk Packages available for all Prepaid and Postpaid users: W'n'W S, W'n'W L, W'n'W XL.

Web'n'Walk PACKAGES			
	W'n'WS	W'n'WL	W'n'WXL
W'n'W Package price (MKD)	116,9	354	531
Internet traffic included in the package	20 MB	300 MB	2048 MB

The W'n'W packages can be activated by calling 122 followed by 1-1-6 to get to the W'n'W menu and then choose the desired package.

Web'n'Walk packages can also be activated by sending free of charge SMS to 140 140:

- To receive 20 MB of internet send SMS text: WNW S
- To receive 300 MB of internet send SMS text: WNW L
- To receive 2048 MB of internet send SMS text: WNW XL

For prepaid customers the W'n'W packages have validity period of 30 days after which they should be reactivated.

5. SMS Packages for Prepaid

T-Mobile offers 3 SMS Packages available for all Prepaid and Postpaid users of T-Mobile.

There are three SMS package types: SMS Package 30, SMS Package 60 and SMS Package 150

- By activating the SMS package 30, for a price of 120 MKD the customer will receive 30 SMS messages that can be used towards T-Mobile customers in the next 30 days.
- By activating the SMS Package 60, for a price of 180 MKD the customer will receive 60 SMS messages that can be used towards T-Mobile customers in the next 30 days.
- By activating the SMS Package 150, for a price of 360 MKD the customer will receive 150 SMS messages that can be used towards T-Mobile customers in the next 30 days.

SMS PACKAGES			
	SMS Package 30	SMS Package 60	SMS Package 150
SMS Package price (MKD)	120	180	360
Number of SMS included in the package	30	60	150

The SMS Packages can be activated by:

- Calling the toll free number 070 141 001.
- Sending an SMS to the toll free number 070 141 001 with the following text:
 - SMS 30 – For activating SMS Package 30
 - SMS 60 - For activating SMS Package 60
 - SMS 150 - For activating SMS Package 150

The customer can activate only one of the SMS Packages in 30 days only once.

The SMS messages included in these Packages can be used in a 30 day period as of its activation date.

After the expiry of the 30 day period, the subscriber may re-activate the same package or activate any of the other SMS packages.

The SMS Packages included in the SMS Package 30, 60,150 apply only for SMS messages sent towards the T-Mobile customers (including My Circle). This service is not available in Roaming.

The SMS package messages have precedence in usage.

Prepaid customers should have a set minimum amount on their account when activating the package (118, 188,8 or 354 depending on the selected package).

Postpaid offer

1. Information, rules and conditions regarding postpaid customers

- This pricelist refers to prices for traffic towards national networks and international calls while the customer is in the T-Mobile network. Roaming prices are stated in a separate Roaming pricelist.
- A Postpaid subscriber status is gained with the conclusion of a post paid subscriber contract, whereby the subscriber acquires the right for use of standard services offered by T-Mobile in line with the tariff model selected, and which are included in the monthly subscription fee for that specific tariff model in line with the published T-Mobile pricelist. The subscriber may also use supplementary services and Value Added Services, and cancel them, in a manner and under the terms determined and published on T-Mobile.
- The postpaid connection is performed with the activation of a subscriber line via the SIM card provided to the subscriber carrying a corresponding subscriber number. The subscriber line is activated after the applicant has paid the subscriber line fee, concluded a subscriber contract or signed another document necessary for the activation of a subscriber line. By activating the subscriber line, access to the T-Mobile services is gained and obligations for settling monthly subscription, as well as other expenses incurred from the use of the subscriber line, commence.
- The selection or change of a tariff model used by the Subscriber is done by filling in and signing of the forms and annexes considered to be part of the Subscriber contract, or in an electronic way by the Subscriber himself.
- The Subscriber may request change of the previously selected tariff model only once per month.
- There are several tariff models designed for post paid subscribers, Contact, Mobi Hit, Pro, Elita ,Pro 20, Elita 20, Net, the Relax tariff models, the Relax Family option, the data tariff models W'n'W L and W'n'W XL, the Flex tariff models, the i tariff models, the Basic 3G tariff models and the Family+ tariff models
- One tariff model from the post paid offer, Special, is created specially for persons with disabilities
- The tariff model Pensioner is specially created and available for the pensioners
- The charging increment in Kontakt, Pro 20, Elita 20, Net, W'n'W L and W'n'W XL tariff models is on 20 sec. In Mobi Hit, Pro, Elite, Special, Pensioner, Flex and the i tariff models the tariff increment is per second after the first minute of the call. In the Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Relax Family Start, Relax Family Comfort, Relax Family Premium tariff models the charging is per second with 3,6 mkd call set up fee. In the Family+ tariff models, the charging is per second with 3,6 mkd call set up fee. In the Relax 250, Relax 500, Relax 1000, Relax 1800, Relax Family 500, Relax Family 1000, Relax Family 1800 tariff models the charging is per second with 3,54 mkd call set up fee. In the Basic 3G and Family fix+ tariff models the charging increment is per minute.
- Subscribers may use the Tandem service. The Tandem service for residential subscribers offers the possibility for including up to 3 lines without a monthly subscription for the Pro 20, Contact , Elite 20, Pro, Elita, Relax 250, Relax 500, Relax 1000 and Relax 1800 users, while Mobi Hit users tandem lines have the same payment terms and conditions as the subscriber line carriers. Legal entities are entitled to have one tandem line per carrier number, but the total number of active lines must not exceed 4. Tandem service is not available for the Relax Family and Family+ tariff models, but customers can join more lines with the Family option.
- New T-Mobile Subscribers are entitled to activate a Tandem line immediately upon activation of the carrier's contract. The existing postpaid Subscribers can activate a Tandem line if they have not been suspended in the last three months.
- My Circle service is available for the subscribers of Contact, Mobi Hit, Special, Pro 20, Elita 20, Pro, Elita, Relax, Relax Family, Flex and Family+ Tariff Models, and for the users of Tandem. Each subscriber may select up to 4 numbers in the circle. The telephony and the SMS messages to numbers from My Circle are at special, discounted prices.
- T-Mobile is obliged to send monthly bills for the use of the subscriber line at most 15 days after the expiration of the month. Bills shall be issued on behalf of the subscriber and send to its new address or the address to which the subscriber itself requested delivery.
- Prices are stated with VAT (18%) included, except if otherwise stated. For calls, prices shall refer to per minute call.
- T-Mobile is entitled to determine, change and amend prices of public communication services, and publish them in the T-Mobile pricelist prior to their enforcement.

1.1 Necessary documents for new Postpaid subscribers

For residential subscribers:

- One valid document for personal identification (identity card or passport);
- Employment certificate, which must contain the basic information for the Company (bank account number and address), M1 and M2 forms, or for retired citizens – a pension check from the previous month;
- One paid utility invoice without any overdue amounts, which has been issued at the address of the person's residence (fixed phone bill, electricity bill, water supply bill etc)

For legal entities:

- signatory card for the drawing bank account issued by an authorized person;
- court registration (forms No 1, 2 and 6 of the court registration);
- tax card;
- solvency confirmation, issued by the depositary bank

Necessary documents for legal entities without an active drawing bank account:

- Request, signed by the authorized signatory of the legal entity or an employee authorized with a special written proxy certified by the legal entity;
- Court registration (forms no. 1, 2 and 6 of the Court registration);
- Tax card;
- *Payment of a deposit as a guaranty for the regular payment of bills.

Necessary documents for unemployed persons:

- Request signed by the subscriber;
- Two documents from personal identification;
- *Payment of a deposit as a guaranty for the regular payment of bills

Necessary documents for the conclusion of a new postpaid contract with foreign citizens residing in Macedonia:

- Request, signed by the subscriber;
- Passport;
- Residing Permit for RM;
- Work permit;
- Employment confirmation issued by the organization / company on their Memo;
- * Payment of a deposit as a guaranty for the regular payment of bills.

* When signing the standard subscriber contract, an annex to the subscriber contract for payment of a deposit as a guaranty for the regular payment of bills is also signed.

Legal entities are obliged to sign a subscriber contract and such an annex for each active line. The payment of the deposit is performed in the T-Mobile POS.

The amount of the deposit depends on the needs, and is paid in the MKD counter value based on the middle exchange course of NBRM, of the following sums:

- 500 EUR for the use of roaming and international calls;
- 200 EUR if no roaming or international calls are used.

Documents needed for subscribing to the Mobi Special tariff model

This tariff model is available only for persons with disability, members of the Association of persons with physical impairments, Association of people with visual impairments and the Association of persons with hearing impairments.

In addition to the standard documents for becoming a Postpaid subscriber, the following are also necessary:

For residential subscribers:

- Copy of the ID card for persons with disabilities, as well as the original membership card;
- Confirmation from the Association of persons with disabilities.

For legal entities:

- Necessary precondition for the owner is to be a member of the Association of persons with disabilities;
- Copy of the member card from the Association of persons with disabilities, as well as the original member card for insight.

1.2 Connection fee

The connection fee for post paid customers is 0 MKD.

1.3 Standard package

STANDARD SERVICE	FEE
	All postpaid tariff models
Telephony (Den)	Monthly fee
Video calls	Free of charge
Sending SMS	Free of charge
Receiving SMS	Free of charge
Emergency calls	Free of charge
Maily - Voicemail	Free of charge
"You are free to dial"	Free of charge
MMS	Free of charge
GPRS Internet	Free of charge
GPRS	Free of charge
Fast Mobile Internet	Free of charge
Barring GPRS	Free of charge
Fax transfer	Free of charge
Alternative voice / fax	Free of charge

2. Postpaid tariffs

2.1. Family Max Offer for the entire Family

The Family Max tariff models are created to fulfill all the commucation needs of one family. Some of the benefits are:

- Joint bill for all the services
- Customers (Prepaid, Postpaid and the fixed line) can talk within the family for the price of 0 den/min.
- The unused bundling amount will be transferred in the following month.
- Same price to all national zones ,with extra low price in the off peak period for calls towards the T-Mobile network

The characteristics of the Family+ packages are shown in the table below:

	Family Max Start	Family Max Comfort	Family Max Premium
Number of postpaid SIM cards	2	2-4	2-6
Number of fixed lines	1	1	1
Number of prepaid SIM cards	0-2	0-2	0-2
Monthly fee	1999	2499	3199
Bundling (amount included in the monthly fee that can be used by the postpaid members and the fixed line)	700	1200	2000
Bundled ADSL internet traffic *	15 GB	15 GB	20 GB
MaxTV	around 80 channels	around 80 channels	around 80 channels
Calls among Family members	0	0	0

* after exceeding the bundled ADSL traffic, the internet speed will be decreased

The postpaid mobile lines in the packages Family Max Start, Family Max Comfort, Family Max Premium are on the following tariff models: Family Max Start, Family Max Comfort, Family Max Premium accordingly; the fixed number is on one of the following tariff models: Family fix max Start, Family fix max Comfort and Family fix max Premium, accordingly. The prepaid members use their own tariff model for calls towards numbers out of the family.

A one time fee of 1532,82 denars is charged for the usage of one of the packages.

Prices for the basic services for the Family Max tariff models:

For the postpaid tariff models, the following prices apply:

		Family Max Start	Family Max Comfort	Family Max Premium
Calls to all national networks	All day	6,4	5,9	5,4
Calls among family members	All day	0	0	0

For the fixed line, the following prices apply:

		Family fix max Start	Family fix max Comfort	Family fix max Premium
Calls to all fixed networks (local and national)	All day	1,5	1,5	1,5
Calls towards national mobile networks	All day	6,4	5,9	5,4
Calls among family members	All day	0	0	0

Charging increments in Family Max

The charging increment for the mobile lines in Family Max is per second, after the first minutes. The charging interval in the fixed line is per minute.

The amount from the monthly subscription in Family max tariff models can be used by all the postpaid mobile and the fixed line for calls towards national and international zones, SMS, MMS, Internet, downloading of games, melodies, pictures (t-zones). The same does not apply to traffic made in Roaming and M-Payment. If the subscriber doesn't spend all the amount bundled from the monthly subscription, the remaining amount will automatically be transferred to the following month. The transferred amount is given precedence in spending, and may be used during the following month.

The monthly subscription for telephony and services in the Family Max packages is paid only for the current month, i.e. there is no monthly subscription for a month in advance.

For all the prepaid members in the family, a voucher of 100, 150, 200 or 300 mkd is chosen for automatic monthly recharge.

2.2. Family+ Offer for the entire Family

The Family+ tariff models are created to fulfill all the communication needs of one family. Some of the benefits are:

- Joint bill for all the services
- Customers (Prepaid, Postpaid and the fixed line) can talk within the family for the price of 0 den/min.
- The unused bundling amount will be transferred in the following month.
- Same price to all national zones ,with extra low price in the off peak period for calls towards the T-Mobile network

The characteristics of the Family+ packages are shown in the table below:

	Family+ Start	Family+ Comfort	Family+ Premium
Number of postpaid SIM cards	2	2-4	2-6
Number of fixed lines	1	1	1
Number of prepaid SIM cards	0-2	0-2	0-2
Monthly fee	1999	2499	3199
Bundling (amount included in the monthly fee that can be used by the postpaid members and the fixed line)	700	1200	2000
Bundled ADSL internet traffic *	15 GB	15 GB	20 GB
Calls among Family members	0	0	0

* after exceeding the bundled ADSL traffic, the internet speed will be decreased

The postpaid mobile lines in the packages Family+ Start, Family+ Comfort, Family+ Premium are on the following tariff models: Family+ Start, Family+ Comfort and Family+ Premium accordingly; the fixed number is on one of the following tariff models:

Family fix+ Start, Family fix+ Comfort and Family fix+ Premium, accordingly. The prepaid members use their own tariff model for calls towards numbers out of the family.

A one time fee of 1532,82 denars is charged for the usage of one of the packages.

Prices for the basic services for the Family+ tariff models:

For the postpaid tariff models, the following prices apply:

		Family+ Start	Family+ Comfort	Family+ Premium
Calls to all national networks	All day	6,4	5,9	5,4
Calls among family members	All day	0	0	0

For the fixed line, the following prices apply:

		Family fix+ Start	Family fix+ Comfort	Family fix+ Premium
Calls to all fixed networks (local and national)	All day	1,5	1,5	1,5
Calls towards national mobile networks	All day	6,4	5,9	5,4
Calls among family members	All day	0	0	0

Charging increments in Family+

The charging increment for the mobile lines in Family Max is per second, after the first minutes. The charging interval in the fixed line is per minute.

The amount from the monthly subscription in Family+ tariff models can be used by all the postpaid mobile and the fixed line for calls towards national and international zones, SMS, MMS, Internet, downloading of games, melodies, pictures (t-zones). The same does not apply to traffic made in Roaming and M-Payment. If the subscriber doesn't spend all the amount bundled from the monthly subscription, the remaining amount will automatically be transferred to the following month. The transferred amount is given precedence in spending, and may be used during the following month

The monthly subscription for telephony and services in the Family+ packages is paid only for the current month, i.e. there is no monthly subscription for a month in advance.

For all the prepaid members in the family, a voucher of 100, 150, 200 or 300 mkd is chosen for automatic monthly recharge.

2.3. Relax Family tariff models

Basic characteristics of the Relax Family Tariff models:

- Customers (both Prepaid and Postpaid) can talk within the family for the price of 0 den/min.
- One monthly fee for all family members, which they can use for calls, SMS and MMS messages or internet. Each subscriber can use as much as he needs.
- The unused bundling amount will be transferred in the following month.
- Same price towards all networks.
- The ability to include up to 2 prepaid subscribers in the family, for free calls between all the members of the family
- Automatic credit recharging in the beginning of the month for all prepaid members in the family

Number of SIM Cards in each Relax Family tariff model is given in the table below:

	Relax Family Start	Relax Family Comfort	Relax Family Premium
Number of Postpaid SIM cards	2	2-4	2-6
Number of Prepaid SIM cards	0-2	0-2	0-2

Prices for standard destinations for RELAX Family tariff models:

		Relax Family Start	Relax Family Comfort	Relax Family Premium
Monthly subscription (100% bundling to all zones/types of traffic)		599	1199	1999
Calls towards all national networks	All day	6,9	6,4	5,9
Calls and SMS among Family members	All day	0	0	0

Charging increments in Relax Family

The charging increment in Relax Family is per second, after the first minute.

Period in Relax Family:

Peak period: Monday – Saturday 08:00 – 20:00h

Off peak period: Monday – Saturday 20:00 – 08:00h, Sundays and national holidays all day long.

The amount from the monthly subscription in Relax Family tariff models can be used for calls towards national and international zones, SMS, MMS, Internet, downloading of games, melodies, pictures (t-zones). The same does not apply to traffic made in Roaming and M-Payment. If the subscriber doesn't spend all the amount bundled from the monthly subscription, the remaining amount will automatically be transferred to the following month. The transferred amount is given precedence in spending, and may be used during the following month.

The monthly subscription for telephony and services in Relax Family is paid only for the current month, i.e. there is no monthly subscription for a month in advance.

The price for calls for the prepaid members of the family towards all other members is 0 mkd/min + 3,6 mkd setup fee.

For all the prepaid members in the family, a voucher of 100, 150, 200 or 300 mkd is chosen for automatic monthly recharge.

The prepaid members use their own tariff model for calls towards numbers out of the family.

For the calls and SMS of 0mkd within the Family the Fair Usage policy applies.

2.4. i tariff models

The i tariff models are created specially for the mobile device iPhone. They have the following characteristics:

- One price day and night to all national networks;
- 100% Bundling for each type of traffic;
- Rollover of the unused amount to the next month;
- Per second charging, after the first minute;

Prices for standard destinations for i tariff models

		i 900	i 1800	i 3600	i3600 – option 2
Monthly fee		900	1800	3600	3600
Bundling		900	1800	3600	600
Internet traffic (while the subscribers is in Macedonia)		1 GB	2 GB	4 GB	4GB
Calls to T-Mobile	All day	7	6,4	5,8	0*
Calls to other national networks	All day	7	6,4	5,8	5,8

* for the calls of 0 MKD, the Fair Usage Policy applies

Charging increment in the i tariff models:

The charging increment in the i tariff models is per second, after the first minute.

The amount from the monthly subscription in the i tariff models can be used for calls and SMS towards national and international zones. The same does not apply for traffic made in Roaming and M-Payment.

If the subscriber doesn't spend all the amount bundled from the monthly subscription, the remaining amount will automatically be transferred to the following month. The transferred amount is given precedence in spending, and may be used during the following month. The unspent internet traffic will not be transferred to the following month.

The monthly subscription for telephony and services in the i tariff models is paid only for the current month, i.e. there is no monthly subscription for a month in advance.

2.5. Flex tariff models

Flex tariff models have the following characteristics:

- One price day and night to all national networks;
- 100% Bundling for each type of traffic;
- Rollover of the unused amount to the next month;
- Per second charging, after the first minute;

Prices for standard destinations for Flex tariff models

		Flex Start	Flex Medium	Flex Comfort	Flex Premium	Flex Total
Monthly fee		399	599	1199	1999	2899
Bundling		399	599	1199	1999	600
Calls to T-Mobile	All day	7	6,1	5,1	3,7	0*
Calls to other national networks	All day	7	6,1	5,1	3,7	3,7

* for the calls of 0 MKD, the Fair Usage Policy applies

Charging increment in Flex:

The charging increment in Flex is per second, after the first minute.

The amount from the monthly subscription in Flex tariff models can be used for calls towards national and international zones, SMS, MMS, Internet, downloading of games, melodies, pictures (t-zones). The same does not apply to traffic made in Roaming and M-Payment. If the subscriber doesn't spend all the amount bundled from the monthly subscription, the remaining amount will automatically be transferred to the following month. The transferred amount is given precedence in spending, and may be used during the following month.

The monthly subscription for telephony and services in Flex is paid only for the current month, i.e. there is no monthly subscription for a month in advance.

2.6. Relax tariff models

Relax Tariff models are characterized with the following features that fully satisfy the needs of the customers:

- 100% Bundling for each type of traffic;
- Rollover of the unused amount to the next month;
- Same price to all national zones; No Peak/Off Peak (with extra low price in the off peak period for calls towards the T-Mobile network);
- Charging per second from the first second

Prices for standard destinations for Relax tariff models

		Relax Start	Relax Medium	Relax Comfort	Relax Premium	Relax Total
Monthly fee		399	599	1199	1999	2899
Bundling		399	599	1199	1999	600
Calls towards T-Mobile	Peak Tariff	8,2	8,1	7,7	4,6	0*
	Off-Peak Tariff	3,6	3,6	3,6	3,6	0*

Calls towards the fixed network/ other national mobile networks	Peak/ Off-Peak Tariff	8,2	8,1	7,7	4,6	4,6
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* for the calls of 0 MKD, the Fair Usage Policy applies

Charging increments in Relax

The charging increments in Relax is per second from the first second, with 3,6 mkd call set up fee.

Period in Relax:

Peak period: Monday – Saturday 08:00 – 20:00h

Off peak period: Monday – Saturday 20:00 – 08:00h, Sundays and national holidays all day long.

The amount from the monthly subscription in Relax tariff models can be used for calls towards national and international zones, SMS, MMS, Internet, downloading of games, melodies, pictures (t-zones). The same does not apply to traffic made in Roaming and M-Payment. If the subscriber doesn't spend the entire amount bundled from the monthly subscription, the remaining amount will automatically be transferred to the following month. The transferred amount is given precedence in spending, and may be used during the following month

The monthly subscription for telephony and services in Relax is paid only for the current month, i.e. there is no monthly subscription for a month in advance.

2.7. Tariff model Pensioner

The tariff model Pensioner is specially created for the pensioners. This tariff model can be obtained only by the pensioners in Macedonia, according to the General terms for services usage. One pensioner can have only one contract on this tariff model.

		Pensioner
Monthly subscription (100% bundling to all zones/types of traffic)		236
Calls towards all national networks	All day	6,97
Amongst the subscribers of the Pensioner tariff model	All day	3,43
Towards My Circle	All day	3,43

Charging increment in Pensioner

The charging increment in Pensioner is per second, after the first minute.

The amount from the monthly subscription in Pensioner tariff models can be used for calls towards national and international zones, SMS, MMS, Internet, downloading of games, melodies, pictures (t-zones). The same does not apply to traffic made in Roaming and M-Payment. If the subscriber doesn't spend all the amount bundled from the monthly subscription, the remaining amount will automatically be transferred to the following month. The transferred amount is given precedence in spending, and may be used during the following month

The monthly subscription for telephony and services in Pensioner is paid only for the current month, i.e. there is no monthly subscription for a month in advance.

2.8. Other tariff models

		Flex 250	Flex 600	Flex 1000	Flex 1800
Monthly fee		295	708	1180	2124
Bundling		295	708	1180	2124
Calls to all national networks	All day	6,97	6,02	5,08	3,66

		Relax 250	Relax 500	Relax 1000	Relax 1800
Monthly fee		295	590	1180	2124
Bundling		295	590	1180	2124
Calls towards T-Mobile	Peak Tariff	8,15	8,03	7,67	4,61
	Off-Peak Tariff	3,54	3,54	3,54	3,54
Calls towards the fixed network/ other national mobile networks	Peak/ Off-Peak Tariff	8,15	8,03	7,67	4,61

		Relax Family 500	Relax Family 1000	Relax Family 1800
Monthly subscription (100% bundling to all zones/types of traffic)		590	1180	2124
Calls towards T-Mobile	Peak Tariff	8,03	7,67	7,08
	Off-Peak Tariff	3,54	3,54	3,54
Calls towards the fixed network/ other national mobile networks	Peak/Off-peak tariff	8,03	7,67	7,08
Calls among Family members	Peak/Off-peak tariff	0	0	0

		Relax Family Start1	Relax Family Comfort1	Relax Family Premium1
Monthly subscription (100% bundling to all zones/types of traffic)		599	1199	1999
Calls towards T-Mobile	Peak Tariff	8,1	7,7	7,1
	Off-Peak Tariff	3,6	3,6	3,6
Calls towards the fixed network/ other national mobile networks	Peak/Off-peak tariff	8,1	7,7	7,1
Calls among Family members	Peak/Off-peak tariff	0	0	0

The characteristics of the Family+ packages are shown in the table below:

	Family+ Start 1	Family+ Comfort 1	Family+ Premium 1
Number of postpaid SIM cards	2	2-4	2-6
Number of fixed lines	1	1	1
Number of prepaid SIM cards	0-2	0-2	0-2
Monthly fee	1499	2099	2799

Bundling (amount included in the monthly fee that can be used by the postpaid members and the fixed line)	900	1500	2200
Bundled ADSL internet traffic *	10 GB	10 GB	10 GB
Calls among Family members	0	0	0

* after exceeding the bundled ADSL traffic, the internet speed will be decreased

The postpaid mobile lines in the packages Family+ Start 1, Family+ Comfort 1, Family+ Premium 1 are on the following tariff models: Family+ Start 1, Family+ Comfort 1 and Family+ Premium 1 accordingly; the fixed number is on one of the following tariff models: Family fix+ Start 1, Family fix+ Comfort 1 and Family fix+ Premium 1, accordingly. The prepaid members use their own tariff model for calls towards numbers out of the family.

A one time fee of 1532,82 denars is charged for the usage of one of the packages.

Prices for the basic services for the Family+ tariff models:

For the postpaid tariff models, the following prices apply:

		Family+ Start1	Family+ Comfort 1	Family+ Premium1
Calls to T-Mobile	peak	6,4	5,9	5,3
	off peak	3,5	3,5	3,5
Calls to other national networks	all day	6,4	5,9	5,3
Calls among family members	all day	0	0	0

For the fixed line, the following prices apply:

		Family fix+ Start 1	Family fix+ Comfort1	Family fix+ Premium1
Calls to all fixed networks (local and national)	Цел ден	2,2	2	1,7
Calls towards national mobile networks	Цел ден	6,4	5,9	5,3
Calls among family members	Цел ден	0	0	0

Charging increments in Family+

The charging increment for the mobile lines in Family+ 1 is per second from the first second, with 3,5 mkd call set up fee. The charging interval in the fixed line is per minute. The charging interval for calls among family members (for all the subscriber lines) is per second for the first second, with 3,5 call setup fee.

The amount from the monthly subscription in Family+ 1 tariff models can be used by all the postpaid mobile and the fixed line for calls towards national and international zones, SMS, MMS, Internet, downloading of games, melodies, pictures (t-zones). The same does not apply to traffic made in Roaming and M-Payment. If the subscriber doesn't spend all the amount bundled from the monthly subscription, the remaining amount will automatically be transferred to the following month. The transferred amount is given precedence in spending, and may be used during the following month.

The monthly subscription for telephony and services in the Family+ 1 packages is paid only for the current month, i.e. there is no monthly subscription for a month in advance.

For all the prepaid members in the family, a voucher of 100, 150, 200 or 300 mkd is chosen for automatic monthly recharge.

DESTINATION	KONTAKT	PRO	ELITA	MOBI HIT	PRO 20	ELITA 20	SPECIAL* **
Monthly subscription	383,5	737,5	944	0	737,5	944	236
Included in the subscription (national calls and SMS) – With VAT included	206,5	383,5	944**/590	/	383,5	590*	236

Minimum monthly commitment		/	/	/	383,5	/	/	/
Calls towards T-Mobile	Peak period	20,1	11,7	10,5	16,5	17,7	14,2	4,96
	Off peak period	10,6			3,5	9,4	9,4	
	Weekend	/	4,6	4,6	/	/	/	/
Calls towards the fixed network	Peak period	21,2	11,7	10,5	16,5	20,1	15,3	8,5
	Off peak period	11,8			3,5	10,6	9,4	
	Weekend	/	4,6	4,6	/	/	/	/
Calls towards other national mobile networks	Peak period	25,9	17,6	16,4	20,1	21,2	18,9	4,96
	Off peak period	14,2			9,4	11,8	10,6	

*20 SMS inclusive in Elita 20 Tariff Model

**Only when signing 3 year (36 months) loyalty contract is implemented for Elita Business

*** The price for calls among the subscribers of the Special tariff model is 3,54 MKD/min. All subscribers of Special tariff model will be able to choose one of the additional packages:

- 200 SMS that can be used within the T-Mobile MK network
- 200 minutes that can be used among users of the Special TM

2.9. Internet tariff models

	W'n'WL (Large)	W'n'W XL (Extra Large)	NET
Monthly fee	354 MKD	531 MKD	531 MKD
Included in the subscription	300 MB	2048 MB	1024 MB
Calls towards T-Mobile and Fixed Network	10,62 MKD.	10,62 MKD.	10,62 MKD.
Calls towards other national mobile networks	16,52 MKD.	16,52 MKD.	16,52 MKD.

2.10. Basic 3G tariff models

		Basic 3G mobile	Basic 3G fix	Basic 3G Internet
Monthly fee		0	0	0
Onetime connection fee		1770	4130	1770
Calls towards T-Mobile	All day	4,72	22,19	23,6
Calls towards T-Mobile fixed	All day	23,6	3,31	23,6
Calls towards other fixed networks	All day	23,6	10,39	23,6
Calls towards other national networks	All day	23,6	22,19	23,6

The charging interval is per minute.

The prices are for voice and video calls.

The tariff model 3G fix is available only within 3G coverage and only through 3G network. Video calls can only be made towards subscribers of T-Mobile mobile and fixed network.

2.11. Talk cheapest – My Circle for post-paid

With My Circle, postpaid customers can talk or send SMS messages at discounted prices towards:

- 4 numbers from the T-Mobile network or
- 3 numbers from the T-Mobile network and 1 number from the fixed network.

Free of charge activation of the service by calling 122 (IVR) available. Change of a number within My Circle may be done once in 30 days. Activation of the service via SMS costs 5 MKD.

My Circle	Pro 20, Elita 20, Kontakt	Mobi Hit	Poseben	Pro, Elita
Peak tariff	7,08	7,08	3,54	7,08
Off peak tariff		3,54		
Weekend tariff	/	/		4,61
SMS message	3,54	3,54	2,95	3,54

2.12. My circle in Flex tariff models

All customers of Flex tariff models can choose up to 4 T-Mobile numbers or 3 T-Mobile and one fixed number in My Circle and talk to the same prices as towards all other national destinations.

2.13. My circle in Relax, Relax Family and Family+ tariff models

Calls towards My circle numbers are 25% cheaper from the the price of the regular calls.

All customers of Relax, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1, Relax Family 500, Relax Family 1000, Relax Family 1800, Family+ tariff models can choose up to 4 T-Mobile numbers or 3 T-Mobile and one fixed number in My Circle.

2.14. Free Calls to My Circle – Become closer with the numbers of My Circle

“Free Calls to My Circle” is an offer within the service My Circle, and is applicable for all subscribers that have activated the My Circle service.

With the special service, “Free Calls to My Circle” for only 180 denars monthly customers can have relaxed conversations with the numbers in My Circle. After the end of the month, the service will be automatically reactivated. Deactivation of the subscription can be done by calling the toll free number 140400. For the service, the Fair usage policy applies.

The Service “Free Calls to My Circle” can be activated by:

- Dialling the toll free number **070 140 400** and choosing 1 for activation
- By sending SMS with the content **KRUG500** on the same number

2.15. Free Weekend Calls – Best Weekend offer

Every T-Mobile postpaid subscribers can activate the service “Free Weekend Calls” by calling the toll free number **140 626** and for only 120 mkd can have relaxed conversations during the weekends, for the entire month, towards the entire T-Mobile and fixed networks. The service is automatically reactivated after 30 days. Deactivation of the subscription can be done by calling the number 140 626. For the service, the Fair usage policy applies.

2.16. Additional ADSL internet traffic for the Family+ packages

There are 2 packages for additional ADSL internet traffic; 20 GB for 470 denars and 50 GB for 880 denars. Activation of the packages can be done in the T-Mobile POS.

2.17. Service for Free Calls to T-Mobile

All postpaid residential and business customers can add an additional option with free talks towards T-Mobile and My Company, during a whole month for an additional monthly fee of 2950 den. The service is activated in T-Mobile shops and through the Business Contact centre. For the service, the Fair Usage Policy applies.

2.18. BlackBerry Mail services for the postpaid subscribers

BlackBerry Mail in Loyalty 24

BlackBerry Mail service (promotional offer)	S (Small)	L (Large)
Additional monthly fee for BlackBerry® ychnya in Loyalty 24	700 mkd	1160 mkd
Bundled Internet traffic	300 MB	1 GB
BlackBerry® smartphones with Loyalty 24	BlackBerry® Curve™ 8520	BlackBerry® Bold™ 9700

T-Mobile detailed pricelist of standard, supplementary and value added services (with VAT included)

	smartphone	smartphone
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BlackBerry Mail in postpaid (without Loyalty 24)

BlackBerry Mail Service	BlackBerry S (Small)	BlackBerry L (Large)
Additional monthly fee for BlackBerry® ychnya in Loyalty 24	530 mkd	700 mkd
Bundled Internet traffic	300 MB	1 GB
BlackBerry® smartphones without Loyalty 24	BlackBerry® Curve™ 8520 smartphone OR BlackBerry® Bold™ 9700 smartphone (by the customers choice)	

Basic characteristics of the BlackBerry Mail services:

- The bundled Internet traffic can be used through the BlackBerry.net APN and the Internet APN in the T-Mobile network
- After the bundled traffic is spent, the additional Internet traffic shall be charged according to the tariff model of the subscriber
- The bundled traffic is valid only while the customer is in Macedonia
- In the activation month, the monthly fee and the bundled traffic are proportional to the number of days that the service is active
- The unused traffic is not carried over to the next month
- The charging interval of the internet traffic is according to the tariff model of the subscriber
- For premature termination of the Loyalty 24, penalties are charged according to the FPO

2.19. Data transfer prices

SERVICE	FEE
Data transfer (asynchronous 9600 bps) towards national networks / WAP	7,1 MKD/min
Data transfer (asynchronous 9600 bps) towards national networks / WAP (3a Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Flex Total, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1, Relax Family Start, Relax Family Comfort, Relax Family Premium Family+)	7 MKD/min
SMS	5,9 MKD / message
SMS (towards international destinations for Relax Family Start, Relax Family Comfort, Relax Family Premium tariff models)	6,9 MKD / message
SMS (towards national destinations for Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Flex Total, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1 tariff models)	4,8 MKD/mesgege
SMS (towards My Circle for the tariff models Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1)	3,6 MKD/mesgege
SMS (towards national destinations only for Flex 250, Flex 600, Flex 1000, Flex 1800, Relax 250, Relax 500, Relax 1000, Relax 1800, Relax Family 500, Relax Family 1000, Relax Family 1800 tariff models)	4,72 MKD/mesgege
SMS (towards national destinations only for the i tariff models)	4,7 MKD/ message
SMS (towards My Circle for the Family+ tariff models)	3,5 MKD/message
SMS (towards T-Mobile for the tariff models Basic 3G mobile, Basic 3G fix, Pensioner and towards My Circle for Relax 250, Relax 500, Relax 1000, Relax 1800, Relax Family 500, Relax Family 1000, Relax Family 1800, Pro, Pro 20, Kontakt, Elita, Elita 20, Mobi Hit)	3,54 MKD/message
SMS (towards other national networks for the Basic 3G tariff models)	11,8 MKD/message
SMS(towards international destinations for Basic 3G tariff models)	23,6 MKD/message
SMS towards International zones (only for Pro and Elita)	10,6 MKD / SMS
GPRS (wap)	3,54MKD/100KB + set up fee 3,54 MKD
GPRS (wap) (for Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Flex Total, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1, Relax Family Start, Relax Family Comfort, Relax Family Premium, Family+)	3,6MKD/100KB + set up fee 3,6 MKD

Mobile Internet	17,7 MKD / 1 MB
Mobile Internet (for Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Flex Total, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1, Relax Family Start, Relax Family Comfort, Relax Family Premium Family+)	15 MKD / 1 MB
Internet (for Net)	11,8 MKD / 1 MB
Internet (for i900)	24 MKD/1 MB
Internet (for i1800)	12 MKD/1 MB
Internet (for i3600)	6 MKD/1 MB
Internet (for Basic 3G mobile, Basic 3G fix, Web'n'Walk L)	3,54 MKD/ 1 MB
Internet (for Basic 3G Internet, Web'n'Walk XL)	2,36 MKD/ 1 MB
MMS	17,7 MKD/ MMS
MMC (for Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Flex Total, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1, Relax Family Start, Relax Family Comfort, Relax Family Premium Family+)	15 MKD/ MMS
MMS (towards T-Mobile for 3G tariff models)	1,77MKD/MMS
MMS (towards other national mobile networks for the 3G tariff models)	23,6 MKD/MMS
MMS towards International zones	41,3 MKD/MMS
MMS towards International zones (for Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Flex Total, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1, Relax Family Start, Relax Family Comfort, Relax Family Premium, Family+)	40 MKD/MMS

The maximum single text message size is 1120 bits, which transferred into characters is either 160 7-bit characters of the Latin alphabet (including the spaces) or 70 16-bit characters of non-Latin alphabet (including the spaces).

Prices for video calls

DESTINATION		Relax 250, Relax Start	Relax 500, Relax Medium	Relax 1000, Relax Comfort	Relax 1800, Relax Premium, Relax Total	Relax Family 500, Relax Family Start	Relax Family 1000, Relax Family Comfort	Relax Family 1800, Relax Family Premium
Calls towards T-Mobile	Peak period	21,2	21	20,7	12,9	21	20,7	20
	Off peak period	9,4	9,4	9,4	9,4	9,4	9,4	9,4
Calls towards T-Mobile Fix	All day	21,2	21	20,7	12,9	21	20,7	20
Calls towards My Circle	All day	-25%	-25%	-25%	-25%	-25%	-25%	-25%
Calls among Family members	All day	/	/	/	/	8,3	8,3	8,3
Call towards other national networks	All day	/	/	/	/	/	/	/

DESTINATION		Flex 250, Flex Start, ПЕНЗ ИОНЕР	Flex 600, Flex Medium	Flex 1000, Flex Comfort	Flex 1800, Flex Premium, Flex Total	KONTAKT, MOBI HIT, PRO 20, ELITA 20, SPECIAL	PRO, ELITA	W'n'WL, W'n'WXL, NET
Calls towards T-Mobile	Peak period	18,8	15,5	13,4	9,6	23,6	23,6	23,6
	Off peak period					23,6		23,6
	Weekend					23,6		/
Calls towards T-Mobile fixed	Peak period	18,8	15,5	13,4	9,6	23,6	23,6	23,6
	Off peak period					23,6		23,6
	Weekend					23,6		/
Calls towards My Circle	Peak period	18,8	15,5	13,4	9,6	17,7	17,7	23,6
	Off peak period					17,7		23,6
Call towards other national networks	All day	/	/	/	/	/	/	/

ДЕСТИНАЦИЈА		Relax Family Start, Relax Family Comfort, Relax Family Premium, Family+ и Family Max		
Calls towards T-Mobile	All day	21	21	21
Calls towards My Circle	All day	21	21	21
Call towards other national networks	All day	21	21	21

DESTINATION		i900	i1800	i3600
Calls towards T-Mobile and T-Mobile fixed	All day	13	11,8	10,7
Calls towards My Circle	All day	13	11,8	10,7
Call towards other national networks	All day	/	/	/

DESTINATION		Family+ Start	Family+ Comfort	Family+ Premium
Calls to T-Mobile	peak	21	20,7	20,1
	off peak	9,4	9,4	9,4
Calls to T-Mobile fixed network	all day	21	20,7	20,1
Calls to My Circle	all day	-25%	-25%	-25%
Calls amongs the members of the family	all day	8,3	8,3	8,3

Calls to other national networks	all day	/	/	/
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The charging interval is the same as voice calls.

2.20. Supplementary services

	KONTAKT, SPECIAL	PRO, PRO 20, NET	ELITA, ELITA 20, RELAX, RELAX FAMILY, FLEX, i900, i1800, i3600, BASIC 3G MOBILE, BASIC 3G INTERNET, PENSIONER, FAMILY+	MOBI HIT	W'n'WL, W'n'W XL	BASIC 3G FIX
Calling line ID restriction(SOCLIR)	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Calling Line Identification Restriction (CLIR)	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Restriction of incoming international calls outside of the national territory except towards Macedonia	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	/
Restriction of outgoing international calls outside of the national territory	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	/
Restriction of incoming international calls outside of the national territory	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	/
Call on wait	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Conference call	118	Free of charge	Free of charge	Free of charge	118	Free of charge
Account enquiry service	153,4	153,4	Free of charge	153,4	223	/
Call on hold	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Call wait and call hold	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Eliminating restriction (SOCLIP)	223	223	223	223	223	/
Diverting (unconditional)	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Diverting (unconditional)	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Diverting (no replay, busy line, unreachable)	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Calling line ID presentation (CLIP)	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Restriction of outgoing calls	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Restriction of incoming calls	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge

2.21. Other Services

	KONTAKT, SPECIAL	PRO, PRO 20, NET, ELITA, ELITA 20, RELAX, RELAX FAMILY, FLEX, BASIC 3G MOBILE, BASIC 3G INTERNET, W'n'W L, W'n'W XL, PENSIONER, FAMILY+	MOBI HIT	i900, 1800, i3600	BASIC 3G FIX
Roaming	159,3	Free of charge	Free of charge	Free of charge	/
De-blocking SIM card	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Temporary disconnection upon request	885	885	885	885	885
Change of subscriber number	708	708	708	708	708
Reconnection fee after late bill payment	590	590	590	Free of charge	590
Golden number	885	885	885	885	885
Change of ownership (first change is for free)	118	118	118	118	118
Change of SIM card	159	159	159	159	159
Detailed call overview (ad hoc itemized bill)	Free of charge	Free of charge	Free of charge	Free of charge	Free of charge
Monthly itemized bill	Free of charge	Free of charge	Free of charge	Free of charge	/
SMS account control	35,4	35,4	35,4	Free of charged	/
SMS bank account information	5,9 mkd/SMS	5,9 mkd/SMS	5,9 mkd/SMS	5,9 mkd/SMS	/
Permit for using m-payment	Free of charge	Free of charge	Free of charge	Free of charge	/
Change of subscriber's address	Free of charge	Free of charge	Free of charge	Free of charge	/
Barring on all outgoing calls except local calls	/	/	/	/	177
Barring on all outgoing calls except local and long-distance calls	/	/	/	/	177
Number portability	236	236	236	236	236

2.22. Supplementary services for the Family fix+ tariff models

	Family fix+ Start, Family fix+ Comfort, Family fix+ Premium
Call on hold	23,6
Three party conference call	59
Call line identification presentation	59
Call line identification restriction	59
Unconditional Call Forwarding	23,6
Call forwarding when dialed line is busy	23,6
Call forwarding when dialed subscriber does not answer	23,6
Call without Dialing (Hot Line) with immediate execution in the local network	354
Call without Dialing (Hot Line) with immediate execution in the long-distance network	236
Call without Dialing (Hot Line) with immediate execution in the international network	23,6
Call without Dialing (Hot Line) with delayed execution	118
Distinctive Ringing – Multiple Subscriber Number for PSTN line	35,4
Call on hold	Free of charge
Three party conference call	Free of charge
Call line identification presentation	Free of charge
Call line identification restriction	Free of charge
Unconditional Call Forwarding	Free of charge
Call forwarding when dialed line is busy	Free of charge

2.23. Calls to emergency numbers

NUMBER	DESTINATION – DESCRIPTION	FEE
192	Police	Free of charge
193	Fire brigade	Free of charge
194	Emergency ambulance	Free of charge
195	Centre for information and urgent matters	Free of charge
197	Customs	Free of charge
198	Ministry of finance – Public revenues office	Free of charge
199	Ministry of internal affairs	Free of charge
196	Auto Moto Association of Macedonia	Same as for calls within the T-Mobile network, depending on the subscriber's tariff model

2.24. Calls towards other numbers

NUMBER	DESTINATION – DESCRIPTION	FEE
122	Call centre (talking with an operator)*	3,54 MKD / min
122	Call centre – IVR	Free of charge
125	Voice mail – Maily	Free of charge
	Voicemail message retrieval	Free of charge
070 1414	IVR services	5,9 MKD/ per content

*The charging increment depends from the tariff model of the subscriber

2.17. Charging increments

- Charging in Contact, Pro 20, Elita 20, Net, W'n'W L and W'n'W XL is performed at 20 second intervals (20/20 sec);
- The charging increment in the i tariff models, Relax Family Start, Relax Family Comfort, Relax Family Premium, Flex, Mobi Hit, Special, Pensioner, Pro and Elita is per second after the first minute of conversation (60/1 sec)
- The charging increment in the Family+ tariff models is per second from the first second, with 3,5 mkd call set up fee.
- The charging increment in the Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Relax Family Start1, Relax Family Comfort1, Relax Family Premium1 tariff models is per second from the first second, with 3,6 mkd call set up fee.
- The charging increment in the Relax 250, Relax 500, Relax 1000, Relax 1800, Relax Family 500, Relax Family 1000, Relax Family 1800 tariff models is per second from the first second, with 3,54 mkd call set up fee.
- The charging increment for the Basic 3G and Family fix+ tariff models is per minute.
- Charging increment is valid for video and voice calls for national and international zones.

2.18. Period

- For the i – tariff models, Flex, Pensioner, Family fix+:
 - **Peak/Off peak:** Monday - Sunday 00:00-24:00h
- For Relax, Relax Family, Family+ tariff models:
 - **Peak period:** Monday – Saturday 08:00 – 20:00h
 - **Off peak period:** Monday – Saturday 20:00 – 08:00, all day long on Sundays and national holidays
- For Elita 20, Pro 20, Mobi Hit, Special, Net:
 - **Peak period:** Monday – Saturday 08:00 – 20:00h
 - **Off peak period:** Monday – Saturday 20:00 – 08:00, all day long on Sundays and national holidays
- For Contact:
 - **Peak period:** Monday – Friday 08:00 – 20:00h
 - **Off peak period:** Monday – Friday 20:00 – 08:00, Saturdays, Sundays and national holidays all day long.
- For Elita and Pro:

For calls towards T-Mobile and fixed network:

 - **Peak/Off peak period:** Monday – Friday 00:00 – 24:00h
 - **Weekend:** Saturday 00:00 – Sunday 24:00h, Holidays all day

For calls towards other national mobile networks:

 - **Peak/Off peak period:** Monday – Sunday 00:00 – 24:00h
- For the Basic 3G tariff models:
 - **Peak/Off peak:** Monday - Sunday 00:00-24:00h

2.19. International prices / zones and roaming terminating calls

Prices for calls towards international zones and roaming terminating calls:

INTERNATIONAL ZONES	PRO 20, CONTACT, SPECIAL, MOBI HIT, PRO, NET, RELAX 250, RELAX 500, RELAX START, RELAX MEDIUM, RELAX FAMILY 500, RELAX FAMILY START, RELAX FAMILY START1, FLEX 250, FLEX 600, FLEX START, FLEX MEDIUM, W'n'W L, W'n'W XL, BASIC 3G MOBILE, BASIC 3G FIX, BASIC 3G INTERNET, PENSIONER, FAMILY+ START	ELITA, ELITA 20, RELAX 1000, RELAX 1800, RELAX COMFORT, RELAX PREMIUM, RELAX TOTAL, RELAX FAMILY 1000, RELAX FAMILY 1800, RELAX FAMILY COMFORT1, RELAX FAMILY PREMIUM1, RELAX FAMILY COMFORT, RELAX FAMILY PREMIUM, FLEX 1000, FLEX 1800, FLEX COMFORT, FLEX PREMIUM, FLEX 2500, i900, i1800, i3600, FAMILY+ 1800, FAMILY+ 2400, FAMILY FIX+
International Zone 1	33,1	18,9
International Zone 2	44,9	23,6
International Zone 3	54,3	35,4
International Zone 4	68,5	44,9
International Zone 5	70,8	59
International Zone 6	76,7	70,8
International Zone 7	141,6	141,6
Satellite zone 1	177	177
Satellite zone 2	271,4	271,4
Satellite zone 3	472	472
Satellite zone 4	590	590

Zones(Distribution of destination by zones)

International Zone 1 Albania, Greece, Bulgaria*, Serbia, Monte Negro*

International Zone 2 Hungary, Romania, Turkey, Kosovo (mobile operator Vala), USA and Canada

International Zone 3 Austria, Algeria, Argentina, Armenia, Australia, Belarus, Bosnia, Brazil, Chile, China, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Finland, France, Georgia, Germany, , Hong-Kong, India, Ireland, Israel, Italy, Japan, Kazakhstan, Kuwait, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mexico, Moldova, New Zealand, Norway, Poland, Portugal, Puerto-Rico, Russia, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine.

International Zone 4 American Virgin Islands, Angola, Bahamas, Bahrain, Belgium, Bolivia, Benin, Bangladesh, Brit Virgin Islands, Brunei, Burkina Faso, Central African Republic, Colombia, Congo, Costa Rica, Dominican Republic, Virgin islands, Ecuador, El Salvador, Estonia, Gabon, Gambia, Ghana, Great Britain, Guam, Guatemala, Guinea, Honduras, Indonesia, Iran, Iraq, Ivory Coast, Jordan, Kenya, Kyrgyzstan, Lebanon, Libya, Madagascar, Malawi, Malaysia, Maldives, Mali, Mauritania, Mauritius, Morocco, Nicaragua, Mozambique, Netherlands, Niger, Nigeria, Oman, Panama, Paraguay, Peru, Philippines, Saudi Arabia, Singapore, South Africa, South Korea, Sri Lanka, Sudan, Syria, Taiwan, Tajikistan, Thailand, Tunisia, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Yemen, Zambia, Zimbabwe.

International Zone 5 Anguilla, Antigua and Barbuda, Aruba, Azerbaijan, Barbados, Belize, Bermuda, Bhutan, Botswana, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Chad, Cuba, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, French Polynesia, Grenada, Jamaica, Laos, Lesotho, Mongolia, Namibia, Pakistan, Qatar, Rwanda, Saint Kitts and Nevis, Senegal, Seychelles, Sierra Leone, St. Lucia, St. Pierre and Miquelon, St. Vincent and Grenadines, Swaziland, Tanzania, Togo, Trinidad and Tobago, Vietnam, Zaire

International Zone 6 Afghanistan, American Samoa, Antilles, Ascension, Australian extensions, Falklands, Fiji, French Guiana, Greenland, Guadeloupe, Guinea Bissau, Guyana, Haiti, Liberia, Macau, Marshall Islands, Martinique, Mayotte, Montserrat, Myanmar, Nepal, New Caledonia, North Korea, Palau, Reunion, Saint Helena, Somalia, Suriname, Tonga, Turks Islands, Western Samoa.

International Zone 7 Andorra, Cook Islands, Diego Garcia, East Timor, Faeroe Islands, Gibraltar, Iceland, Kiribati, Micronesia, Nauru, Niue, Papua New Guinea, Sao Tome & Principe, Solomon Islands, Tokelau, Tuvalu, Vanuatu, Wallis and Futuna

Satellite zone 1 - THURAYA + 8816, + 8817
 Satellite zone 2 - IRIDIUM + 88216
 Satellite zone 3 - INMARSAT + 871, + 872, +873, +874
 Satellite zone 4 - GLOBALSTAR + 8818, + 8819

*For Elite, Elite 20, Relax 1000, Relax 1800, Relax Family 1000, Relax Family 1800, Flex 1000, Flex 1800, i900, i1800, i3600, Relax Cofort, Relax Premium, Relax Total, Flex Comfort, Flex Premium, Flex Total, Relax Family Comfort, Relax Family Premium, Family+ Comfort, Family+ Premium tariff models users Bulgaria, Serbia and Monte Negro are in the International Zone 2.

3. Web'n'Walk Packages for postpaid

T-Mobile offers 3 Web'n'Walk Packages available for all Prepaid and Postpaid users: W'n'W S, W'n'W L, W'n'W XL.

Web'n'Walk PACKAGES			
	W'n'WS	W'n'WL	W'n'WXL
W'n'W Package price (MKD)	116,9	354	531
Internet traffic included in the package	20 MB	300 MB	2048 MB

The W'n'W packages can be activated by calling 122 followed by 1-1-6 to get to the W'n'W menu and then choose the desired package.

Web'n'Walk packages can also be activated by sending free of charge SMS to 140 140:

- To receive 20 MB of internet send SMS text: WNW S
- To receive 300 MB of internet send SMS text: WNW L
- To receive 2048 MB of internet send SMS text: WNW XL

Characteristics of W'n'W packages for postpaid customers:

- W'n'W packages are permanent services i.e. they remain active until deactivated,
- Monthly fee and the internet traffic shall be charged/assigned proportionally to the days the service was active.

4. SMS Packages for postpaid

T-Mobile offers 3 SMS Packages available for all Prepaid and Postpaid users of T-Mobile.

There are three SMS package types: SMS Package 30, MS Package 60 and SMS Package 150

- By activating the SMS package 30, for a price of 120 MKD the customer will receive 30 SMS messages that can be used towards T-Mobile customers in the next 30 days.
- By activating the SMS Package 60, for a price of 180 MKD the customer will receive 60 SMS messages that can be used towards T-Mobile customers in the next 30 days.
- By activating the SMS Package 150, for a price of 360 MKD the customer will receive 150 SMS messages that can be used towards T-Mobile customers in the next 30 days.

SMS PACKAGES			
	SMS Package 30	SMS Package 60	SMS Package 150
SMS Package price (MKD)	120	180	360
Number of SMS included in the package	30	60	150

The SMS Packages can be activated by:

Calling the toll free number 070 141 001.

Sending an SMS to the toll free number 070 141 001 with the following text:

- SMS 30 - For activating SMS Package 30
- SMS 60 - For activating SMS Package 60
- SMS 150 - For activating SMS Package 150

The customer can activate only one of the SMS Packages in 30 days only once.

The SMS messages included in these Packages can be used in a 30 day period as of its activation date.

After the expiry of the 30 day period, the subscriber may re-activate the same package or activate any of the other SMS packages.

The SMS Packages included in the SMS Package 30, 60, 150 apply only for SMS messages sent towards the T-Mobile customers (including My Circle). This service is not available in Roaming.

The SMS package messages have precedence in usage.

Value Added Services

Value added services are available for all customers (prepaid and postpaid). Prices for these services are equal for all customers.

NUMBER SERIES	SERVICE TYPE	FEE
140 xxx		
Moby Payment	M - Payment	5,9 MKD / SMS
141 xxx		
141 0xx	M -Payment	0 MKD / SMS
141 1xx	SMS	5,9 MKD / SMS
	MMS	17,7 MKD / MMS
141 2xx	SMS	23,6 MKD / SMS
	Call based service	23,6 MKD/per call
141 3xx	SMS	41,3 MKD / SMS
	Call-based service	41,3 MKD/per call
141 5xx	SMS	59 MKD / SMS
	Call-based service	59 MKD/per call
141 7xx	SMS	11,8 MKD / SMS
	Call-based service	11,8 MKD/per call
141 9xx	SMS	106,2 MKD / SMS
	Call-based service	106,2 MKD/per call
142 xxx		
	SMS	5,9 MKD / SMS
	SMS	23,6 MKD / SMS
	SMS	41,3 MKD / SMS
	SMS	106,2 MKD / SMS
142 1xx, 142 2xx, 142 4xx, 142 5xx, 142 6xx, 142 7xx, 142 8xx, 142 9xx	MMS	17,7 MKD / MMS
	MMS	41,3 MKD / MMS
	Call-based service	3,5 MKD/Min
	Call-based service	7,1 MKD/Min
	Call-based service	23,6 MKD/Min
142 3xx	SMS	41,3 MKD / SMS
	Call-based service	41,3 MKD/per call
143 xxx		
143 xxx	Mobi payment	118 MKD/per call
144 xxx		
144 xxx	SMS	5,9 MKD / SMS
	Call-based service	23,6 MKD/per call
145 xxx		
145 xxx	SMS	5,9 MKD / SMS
	MMS	17,7 MKD / MMS
	Call-based service	59 MKD/per call
146 xxx		
146 xxx	SMS	5,9 MKD / SMS
	Call-based service	47,2 MKD/per call
148 xxx		
148 xxx	SMS	5,9 MKD / SMS
	Call-based service	11,8 MKD/per call
149 xxx		
149 1xx, 149 2xx	SMS	5,9 MKD / SMS