



# Fair usage policy of T-Mobile Macedonia AD Skopje

## 1. Basic objectives

The fair usage policy of T-Mobile Macedonia AD Skopje (hereinafter: Fair Usage Policy) is an instrument for protection from abuse and over-usage of services subject of certain Special offer due to the fact that such over-usage and uncontrolled usage of those services may over-burden the technical capacities of T-Mobile Macedonia AD Skopje (hereinafter: T-Mobile) and may affect the availability and quality of services T-Mobile is offering to its subscribers.

The Fair Usage Policy refers to certain tariff models or promotions where the possibility for usage of certain services from T-Mobile offer is practically unlimited for the subscriber due to privileged price for that service (further: Special offer).

The services from the Special offer subject to this Policy are enumerated in article 2, below.

## 2. Special offers of T-Mobile subject of the Fair Usage Policy

### Special offer 1)

- Service from the Business Total tariff model, which provides possibility for calls towards T-Mobile and Fixed subscribers for a price of 0 MKD/minute;

### Special offer 2)

- Service available with the Business Total tariff model which provides possibility for calls within My Company (CUG), for a price of 0 MKD/minute;

### Special offer 3)

- Service Business CUG available upon request with the Business 350, Business 750, Business 1250, Business 2500, Business 4000, Business Start, Business Medium, Business Comfort, Business Comfort+, Business Premium tariff model which provides possibility for calls within My Company (CUG), for a price of 0 MKD/minute, under the conditions given with the tariff model.

### Special offer 4)

- Service available with the Team Business 1250, Team Business 2500, Team Business 4000, Team Business 7000, Team Business 12500, Team Business 20000 tariff model which provides possibility for calls within My Company (CUG), for a price of 0 MKD/minute, under the conditions given with the tariff model.

### Special offer 5)

- Service available with the Business Total tariff model which provides possibility for calls towards Cosmofon and VIP, for a price of 0 MKD/minute;

### Special offer 6)

- Service available with the i900, i1800, i3600, Flex 250, Flex 600, Flex 1000, Flex 1800, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Flex Total, Relax 250, Relax 250 Tandem, Relax 500, Relax 500 Tandem, Relax 1000, Relax 1000 Tandem, Relax 1800, Relax 1800 Tandem, Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Relax Family 500, Relax Family 1000, Relax Family 1800, Relax Family Start, Relax Family Comfort, Relax Family Premium, Relax Family Start 1, Relax Family Comfort 1, Relax Family Premium 1, Relax Family Start 1, Relax Family Comfort 1, Relax Family Premium 1, Family+ Start, Family+ Comfort, Family+ Premium, Kontakt, Kontakt Tandem, Mobi Hit, Mobi Hit Tandem, Pro, Pro Tandem, Pro 20, Pro 20 Tandem, Elita, Elita Tandem, Elita 20, Elita 20 Tandem, Special, Pensioner, Easy Talk, Easy SMS, Shema, Day&Night, Three, Mobi Hit, Student tariff models, tariff model which provides possibility for calls towards T-Mobile and Fixed national networks towards the weekends, for a price of 0 MKD/minute, upon activation of the service "Free Weekend Calls";

### Special offer 7)

- Service available with the i900, i1800, i3600, Flex 250, Flex 600, Flex 1000, Flex 1800, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Flex Total, Relax 250, Relax 250 Tandem, Relax 500, Relax 500 Tandem, Relax 1000, Relax 1000 Tandem, Relax 1800, Relax 1800 Tandem, Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Total, Relax Family 500, Relax Family 1000, Relax Family 1800, Relax Family Start, Relax Family Comfort, Relax Family Premium, Relax Family Start 1, Relax Family Comfort 1, Relax Family Premium 1, Family+ Start, Family+ Comfort, Family+ Premium, Kontakt, Kontakt Tandem, Mobi Hit, Mobi Hit Tandem, Pro, Pro Tandem, Pro 20, Pro 20 Tandem, Elita, Elita Tandem, Elita 20, Elita 20 Tandem, Special, Pensioner, Easy Talk, Easy SMS, Shema, Day&Night, Three, Mobi Hit, Student tariff model which provides possibility for calls towards My Circle numbers for a price of 0 MKD/minute, upon activation of the service "Free Calls to My Circle";

### Special offer 8)

- Service from the Business Total + tariff model, which provides possibility for calls towards T-Mobile, Fixed subscribers and within My Company (CUG) for a price of 0 MKD/minute;

### Special offer 9)



- Service available with the Business Total + tariff model which provides possibility for calls towards Cosmofon and VIP, for a price of 0 MKD/minute;

**Special offer 10)**

- Service from the Business Total + tariff model, which provides possibility for sending SMS towards all subscribers from national networks for a price of 0 MKD/minute;

**Special offer 11)**

- Service from the Business Total + tariff model, which provides possibility for sending MMS towards all subscribers from national networks for a price of 0 MKD/minute;

**Special offer 12)**

- Service available with the Business Total + tariff model which provides possibility for Internet for a price of 0 MKD/MB;

**Special offer 13)**

- Service available with the Easy Talk, Easy SMS, Shema, Day&Night, Three, Mobi Hit, Student tariff models which provides possibility for calls towards T-Mobile subscribers for a price of 0 MKD/minute in the period 22:00-08:00h, upon activation of the service "Free Night Calls", in the promotional period;

**Special offer 14)**

- Service available with the i3600 tariff model which provides possibility for calls towards T-Mobile subscribers for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 15)**

- Service from Flex 2500 and Relax 2500 tariff models which provides possibility for calls towards T-Mobile subscribers for a price of 0 MKD/minute;

**Special offer 16)**

- Service available with the Business 2500 and Business 4000 tariff models which provides possibility for calls towards T-Mobile subscribers and within My Company (CUG) for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 17)**

- Service available for all postpaid tariff models which provides possibility for calls towards T-Mobile subscribers for a price of 0 MKD/minute, upon activation of the service "Free Calls to T-Mobile";

**Special offer 18)**

- Service available with the Relax Family Start, Relax Family Medium, Relax Family Premium tariff model which provides possibility for calls and SMS towards the entire Family circle for a price of 0 MKD, under the conditions given with the tariff model;

**Special offer 19)**

- Service available with the Team Business Start, Team Business Medium, Team Business Comfort, Team Business Premium, Team Business Extra, Team Business Top tariff model which provides possibility for calls within My Company (CUG), for a price of 0 MKD/minute, under the conditions given with the tariff model.

**Special offer 20)**

- Service available with the Relax Family Start, Relax Family Medium, Relax Family Premium tariff model which provides possibility for calls towards all T-Mobile and Fixed national networks for a price of 0 MKD/min, under the conditions given with the tariff model;

**Special offer 21)**

- Service "Facebook data package" available with the all pospaid and prepaid customers which provides possibility for using Internet on the [www.facebook.com](http://www.facebook.com) for a price of 0 MKD/MB;

**Special offer 22)**

- Service available with the Easy Talk, Easy SMS, Shema, Day&Night, Three, Mobi Hit, Student, Max tariff models which provides possibility for calls towards T-Mobile subscribers for a price of 0 MKD/minute after payment of the first minute, upon activation of the service "Long Talks" in the promotional period.

**Special offer 23)**

- Service available with the Flex Mini, Flex Start, Flex Medium, Flex Comfort, Flex Premium, Relax Start, Relax Medium, Relax Comfort, Relax Premium, Relax Family Start, Relax Family Comfort, Relax Family Premium, Family+ Start, Family+ Comfort, Family+ Premium, Family Max Start, Family Max Comfort, Family Max Premium, Flex 250, Flex 600, Flex 1000, Flex 1800, Relax 250, Relax 500, Relax 1000, Relax 1800, Relax Family 500, Relax Family 1000, Relax Family 1800, Relax Family Start 1, Relax Family Comfort 1, Relax Family Premium 1, Family+ Start 1, Family+ Comfort 1, Family+ Premium 1, Kontakt, Mobi Hit, Pro, Pro 20, Elita, Elita 20, Special, Penzioner, T-Mobile Employees Tandem, Business 350, Business 750, Business 1250, Business 2500, Business 4000, Business Start, Business Medium, Business Comfort, Business Premium, Team Business 1250, Team Business 2500, Team Business 4000, Team Business 7000, Team Business 12500, Team Business 20000, Team Business Start, Team Business Medium, Team Business Comfort, Team Business Premium, Team Business Extra, Team Business Top tariff models, that provides possibility for calls towards T-Mobile until 15.01.2011, for a price of 0 MKD/minute, for new postpaid customers, and postpaid customers that will renew their Loyalty contract with T-Mobile until 31.12.2010



**Special offer 24)**

- Service available with the Business Start, Business Medium, Business Comfort, Business Premium tariff model which provides possibility for calls within My Company (CUG), for a price of 0 MKD/minute, under the conditions given with the tariff model.

**Special offer 25)**

- Service available with the Business Comfort, Business Premium tariff models which provides possibility for calls towards T-Mobile subscribers and within My Company (CUG) for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 26)**

- Service available with the Business Premium tariff model which provides possibility for calls towards One, VIP and all national Fixed operators for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 27)**

- Service available with the Relax Medium and Relax Surf Medium tariff model which provides possibility for calls towards T-Mobile and T-Home for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 28)**

- Service available with the Relax Comfort and Relax Surf Comfort tariff model which provides possibility for calls towards T-Mobile and T-Home for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 29)**

- Service available with the Relax Premium and Relax Surf Premium tariff model which provides possibility for calls towards T-Mobile and T-Home for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 30)**

- Service available with the Relax Premium and Relax Surf Premium tariff model which provides possibility for calls towards One and VIP for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 31)**

- Service available with the Business Medium tariff model which provides possibility for calls towards T-Mobile and T-Home for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 32)**

- Service available within prepaid and postpaid tariff models for which is valid the promotion Surf and and pay not more than 150 mkd, which provides possibility for internet traffic for a price of 0 MKD/minute, after paying first 150 mkd for internet traffic.

**Special offer 33)**

- Service available with the i3600 (Option 0) and i1800 (Option 0) tariff model which provides possibility for calls towards T-Mobile, T-Home and My Company (CUG) subscribers for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 34)**

- Service available with the i3600 (Option 0) tariff model which provides possibility for calls towards Vip, One and fixed networks (except T-Home) subscribers for a price of 0 MKD/minute, under the conditions given with the tariff model;

**Special offer 35)**

- Service available with the i900 tariff model which provides possibility for calls towards T-Mobile, T-Home and My Company (CUG) subscribers for a price of 0 MKD/minute, under the conditions given with the tariff model;

**3. Usage limits:**

As usage limits for the Special offers subject of this Fair Usage Policy shall be considered:

- Achieved total traffic above 3000 minutes per subscriber line during one month for the Special offer 1), 2), 3), 4), 8), 14), 15), 16), 17), 23) and 24).
- Achieved total traffic above 400 minutes per subscriber line during one month for the Special offer 5).
- Achieved total traffic above 500 minutes (300 minutes respectively for the prepaid tariff models) per subscriber line during one month for the Special offer 6)
- Achieved total traffic above 500 minutes per subscriber line during one month for the Special offer 7).
- Achieved total traffic above 500 minutes per subscriber line during one month for the Special offer 9), 13) and 26).
- More than 150 SMS sent per subscriber line during one month for the Special offer 10).
- More than 150 MMS sent per subscriber line during one month for the Special offer 11).
- Achieved total Internet traffic above 1GB per subscriber line during one month for the Special offer 12)
- Achieved total traffic above 400 minutes and/or 400 SMS per Family for Relax Family Start; achieved total traffic above 800 minutes and/or 800 SMS per Family for Relax Family Comfort; achieved total traffic above 1200 minutes and/or 1200 SMS per Family for Relax Family Premium during one month for the Special offer 18).



- Achieved total traffic above 1000 minutes per Team for Team Business Start and Team Business Medium; achieved total traffic above 2000 minutes per Team for Team Business Comfort and Team Business Premium; achieved total traffic above 3000 minutes per Team for Team Business Extra and Team Business Top during one month for the Special offer 19).
- Achieved total traffic above 500 minutes per Family for Relax Family Start; achieved total traffic above 1000 minutes per Family for Relax Family Comfort; achieved total traffic above 1500 minutes per Family for Relax Family Premium during one month for the Special offer 20).
- Achieved total Internet traffic above 1,5 GB per subscriber line during one month for the Special offer 21)
- Achieved total traffic above 300 minutes per subscriber line during 30 days for the Special offer 22), 27).
- Achieved total traffic above 1000 minutes per subscriber line during 30 days for the Special offer 23).
- Achieved total traffic above 1000 minutes per subscriber line during 30 days for the Special offer 28).
- Achieved total traffic above 1500 minutes per subscriber line during 30 days for the Special offer 29).
- Achieved total traffic above 300 minutes per subscriber line during 30 days for the Special offer 30).
- Achieved total traffic above 600 minutes per subscriber line during 31 days for the Special offer 31).
- Achieved total internet traffic above 4 GB per subscriber line during 31 days for the Special offer 32).
- Achieved total internet traffic above 3000 minutes per subscriber line during 31 days for the Special offer 33).
- Achieved total internet traffic above 1000 minutes per subscriber line during 31 days for the Special offer 34).
- Achieved total internet traffic above 600 minutes per subscriber line during 31 days for the Special offer 35).

#### **4. Rights and obligations of T-Mobile:**

- T-Mobile reserves the right to measure the traffic volume i.e. the minutes of calls during one month achieved by using some of the Special offers defined in article 2, for each subscriber line of the subscriber;
- In case the subscriber surpasses the usage limits of the Special offers 1), 2), 3), 5), 6), 7), 8), 9), 10), 11), 12), 13), 14), 15), 16), 17), 18), 19), 20), 21), 22) and 23), 24), 25), 26), 27), 28), 29), 30), 31) determined in article 3 herein, T-Mobile is entitled to charge the traffic above the usage limit for the price determined in the Pricelist for the tariff model used by the subscriber, which is selected in the concluded contract;
- In case the subscriber surpasses the usage limits of the Special offer 4) determined in article 3 herein, T-Mobile is entitled to charge the traffic above the usage limit for the price determined in the Pricelist for the Business 350 tariff model.

#### **5. Applicability of the Fair usage Policy:**

The Fair Usage Policy is applicable for all Contracts or their Annexes by which certain subscriber is entitled to use the services determined as Special offer.

When signing such type of Contracts or Annexes the subscriber shall be informed about the provisions from Fair Usage Policy. By signing a Contract or Annex the subscriber confirms that he is familiar with the provisions of the Fair Usage Policy and that he is accepting them.